Contact us:

Hornsea Cottage Hospital Eastgate Hornsea HU18 1LP

Tel. 01964 533146



Patient Advice and Liason Service (PALS)

Compliments, comments, concerns or complaints we want to hear from you.

PALS and Complaints department

Humber NHS Foundation Trust Trust Headquarters Willerby Hill Beverley Road Willerby HU10 6ED

PALS can be contacted on:

Telephone: 01482303966 Email: HNF-TR.pals@nhs.net

Complaints can be contacted on:

01482 303930

Email: HNF-TR.complaints@nhs.net





Top to Toe Care in Hornsea

A guide to healthcare clinics for people of all ages



Type of healthcare	What day of the week?	What time does it run?	Who will I be seeing?
Abdominal Aortic Artery Screening	Mondays – based on demand (4 - 6 times per year)	9am to 5pm	Triple A screen- ing Technicians
Active in Age - gentle exercise group for older adults	Tuesday	3pm to 4pm	Health Trainer
Adult Speech and Language Therapy	Wednesday	By appoint- ment depend- ing on referrals	Speech and Lan- guage Therapist
Alcoholics Anony- mous	Saturdays	7.30pm to 9pm	Support Group
Antenatal & Post- natal Clinics	Tuesday, Wednesday & Thursday	9am to 3.30pm clinic and home visits	Midwife
Audiology (hearing clinic)	Thursdays	9am to 4pm	Audiologist (a hearing special- ist)
Child Health Checks	Twice Weekly but the day varies	By appoint- ment	Health visitor
Child Health Clinic	Thursday	1pm to 3pm (drop in)	Health visitor and Family Support worker
Children's Neurol- ogy Clinic	Depending on referrals	By appoint- ment	A specialist nurse
Children's Orthop- tist (specialist eye care)	Monday Tuesday Once a month there is children's eye screening	9am to 12pm 1:30pm to 4pm By appoint- ment	An eye care pro- fessional known as Orthoptist
Children's Respiratory	Thursday	9am to 12pm	A specialist respiratory nurse
Child Speech and Language Therapy	Monday and eve- ry other Friday	By appoint- ment	Speech and lan- guage therapist
Clozapine Clinic (health checks for people who are prescribed this medication)	Tuesdays fort- nightly	9am to 1pm by appointment	Community psy- chiatric nurse

Type of healthcare	What day of the week?	What time does it run?	Who will I be seeing?	
Cognitive Stimula- tion Group (older adults with memory problems)	Fridays in 10 week courses	Pre-booked	Community Psychiatric Nurse	
Continence Clinic	Depending on referrals	By appoint- ment	Neighbourhood Care Team	
Coping with your Baby's Crying	Tuesday Wednesday	12pm to 2pm 10am to 2pm	Family Support Worker	(
Counselling	Wednesday and Thursday	8.30am to 4.30pm by appointment	Emotional Wellbeing Counsellor	
CPA Care (ongoing Mental health sup- port)	Once a week	By appoint- ment	Community Psychiatric nurse	
Dieticians	Wednesday and Friday	9am to 1pm by appoint- ment	Dietician	
Drug Dependency Clinic	Wednesdays fortnightly	12pm until 4.30pm by appointment	Practitioner	
Ear Nose and Throat Clinic	3 rd Thursday of the month	9.30am to 12pm by ap- pointment	Consultant	•
Health Trainers for health and wellbeing advice and support including stop smok- ing	Tuesday Friday	9am to 5pm 9am to 4pm	Health trainer	
ADS (Alcohol and Drug Service) Sub- stance misuse	Fridays	1.30pm to 4.30pm (drop in)	Practitioner	
Living with Diabetes (healthy eating)	Depending on referrals	9:30am to 1:30pm	Dietician	
Mental Health Con- sultant Psychiatrist Clinic	Thursday	12.30pm to 4.30pm	Consultant Psychiatrist	
Mental Health (adult)	Daily	9am to 4pm	Community Psychiatric Nurse	
Mental Health As- sessment Clinic	By appointment	By appoint- ment	Community Psychiatric Nurse	
MIND Counselling	By Appointment	By appoint- ment	Counsellor	

Type of healthcare	What day of the week?	What time does it run?	Who will I be seeing?	
Minor Ailment Scheme	Daily	Drop in	Pharmacist	0
Minor Injuries Unit	Seven days a week	9am to 5pm – drop in	Nurse practitioner	
X-Ray available	Tuesday Wednesday Thursday	1.15pm to 4.30pm	Radiographer	•
Multiple Sclerosis	Wednesday (has been on hold for some months pend- ing appoint- ment of new MS Nurse)	9am to 12pm	Nurse practitioner	•
Older People's Mental Health	Thursday	9am to 2pm by appointment	Psychiatrist	
Orthopaedic Clinic	1 or 2 Satur- days a month	8.30am to 2.00pm by ap- pointment	Orthopaedic consultant Nurse	•
Parkinson's Clinic	Tuesdays Every 3 Months	Morning	Specialist Nurse	•
Physiotherapy	By appoint- ment	8.40am to 5pm by appointment	Physiotherapist	
Pregnancy Related Healthcare	Tuesday	8:45am to 12pm	Family Support Worker	
Psychology Clinic	Friday	9am to 4.30pm by appointment	Clinical Psycholo- gist	
Podiatry	Mondays and Friday	9am to 4.30pm by appointment	Podiatrist	
Retinal Screening (an eye check for people with diabe- tes)	Fridays twice a month	9am to 3.30pm	Retinal screening photographer	•

Type of healthcare	What day of the week?	What time does it run?	Who will I be seeing?	
Sexual health Clinic	Friday	Drop in times to be confirmed	Specialist nurse	
Substance Mis- use	Fridays	1.30pm to 4.30pm Drop in	Practitioner	
Talking Thera- pies	Monday to Thursday	9am to 5pm by appointment	High Intensity Worker (therapist)	
Ultrasound	Tuesdays	9am to 4pm by appointment	Sonographer	•
Wound Clinic	Monday to Friday	8.30am to 4.30pm by ap- pointment	Staff Nurse	
X-Ray	Tuesday, Wednesday & Thursday	1.15pm to 4.30pm	Radiographer	,
Youth Offending Clinic	By appoint- ment	By appointment	Youth Justice worker	0

The majority of healthcare is provided within Hornsea Cottage Hospital however, the Minor Ailment Scheme is available at all pharmacies in Holderness. If a service offers home visits it will say this in the descriptions above.

Humber NHS Foundation Trust provides many of the services available at Hornsea Cottage Hospital however a number of other health care providers offer clinics. A colour key has been used to identify other healthcare providers.

- Hull and East Yorkshire Hospitals NHS Trust
- Hornsea Children's Centre
- East Riding Partnership
- Alcoholics Anonymous
- Alcohol and Drug Service
- MIND
- East Riding of Yorkshire Council
- Pharmacies in Holderness

This information was last updated on 1 April 2016. Clinics are subject to change and we advise you call ahead prior to attending.